FHA SEVICES INC.

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January 16, 2004

To: Commissioners of The California Public Utilities Commission

Dear Commissioner,

Our business is located here in the high desert of San Bernardino County, in this area we have a high percentage of low income families who cannot afford to change out their existing A/C units or have system diagnostics performed.

When we are performing these tests we find a high percentage of these units fail the program criteria.

Our company has been part of this program for the past five years, with Proctor Engineering. Receiving exceptional training and support, we are able to perform a valuable service to the community many times at no cost due to the funding by the CPUC.

Sincerely,

Mark Ferree (President)

Mark Fence